



CAPtions

News Bulletin of the Computer/Electronic Accommodations Program
U.S. Department of Defense, Defense Human Resources Activity

New CAP Director Appointed

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On January 13th, Ms. Kameelah Montgomery rejoined CAP as its new Director. With an associate's degree in health administration and a bachelor's degree in human resources, 27 years of service with the Department of Defense, including six years of active and reserve service with the United States Air Force, Kameelah brings a wide range of knowledge and experience to CAP. While Kameelah is new to this role, she is not new to CAP. Kameelah was key in establishing CAP's Wounded Service Member initiative in 2008. She then served as Acquisitions Team Leader, providing oversight and guidance on procuring reasonable accommodations from 2012-2017. In 2017, Kameelah became CAP's Deputy Director, overseeing all

of CAP's operations. In 2020, Kameelah left CAP to take on a new role as a Resource Advisor within the Defense Support Service Center (DSSC). During this time, Kameelah's duties primarily consisted of overseeing Budget Formulation and Execution for multiple programs within the DSSC. She also led internal controls and financial audits during this time.

Now, in 2025, Kameelah is back and ready to make an impact on DoD employees with disabilities and active-duty Service members. Please join us in welcoming Kameelah Montgomery as the Director of CAP!



2015: Former Acting Under Secretary of Defense for Personnel & Readiness, Brad Carson, CAP Director, Kameelah Montgomery



2025: CAP Director, Kameelah Montgomery

Advancing Mission Readiness

As part of CAP's commitment to mission readiness, we continue to ensure DoD civilian employees and Service members are ready prepared to perform at their best. CAP promotes operational effectiveness by providing accommodations, allowing the total force to remain mission-capable.

In fiscal year-to-date 2025, CAP has provided 1,532 accommodations to DoD civilian employees and 2,943 to Service members, equipping them with the tools and technology to enhance performance, sustain readiness, and strengthen lethality. Technologies provided include cueing and memory aids to support cognitive function, assistive listening devices for mild to profound hearing loss, speech-to-text software to support mobility and dexterity impairments, and more.

For civilians and Service members with newly acquired conditions who are unsure of the most effective tools, CAP has provided 363 workplace disability needs assessments. Through the interactive needs assessment process, CAP can ensure that the most reasonable and appropriate devices and services are provided to support and strengthen the total force.



Request an Accommodation

1. Visit cap.mil
2. Log in and register for an account with a CAC card.
3. Click the "accommodations" header at the top of the page.
4. Select the appropriate disability category and review the available accommodations.
5. Add the selected accommodations to the cart. Click "view cart."
6. Answer any required questions and click "Request these accommodations." The CAP website will walk you through the rest of the request form.
7. Please contact the CAP staff at cap@mail.mil if you need assistance submitting a request.

Request CAP at your event




Planning an event or training? Enhance it with CAP's virtual training on assistive technology and accessibility for supervisors, disability program managers, reasonable accommodation coordinators, military health professionals, and more. To request CAP at your event, use the link below.

<https://cap.mil/request-cap-at-your-event>


CAPTEC Modernization

CONTACT US

 (703) 693-5160

 cap.mil/captec

 cap.captec@mail.mil

 8am - 4pm EST



The CAP Technology & Evaluation Center (CAPTEC) has reached a milestone in modernizing its facility, reinforcing its commitment to equipping warfighters and DoD personnel with advanced resources. Upgrades, which began in the fall of 2023, include new imagery, advanced assistive technologies, and an onsite inventory to enhance evaluation capabilities.

This transformation has driven a surge in requests, with needs assessments up 103% (363 total) and customer contacts up 196% (1,862 total) compared to FY 2024. These numbers highlight the impact of modernization.

Now fully upgraded, CAPTEC is ready to support the total force. The facility is open for tours, needs assessments, and assistive technology demonstrations by appointment or walk-in. Virtual appointments are also available upon request.



Connect with CAP

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    @dod_cap

   @dodcap



Computer/Electronic Accommodations Program (CAP)

4800 Mark Center Drive, Suite 05E22, Alexandria, VA 22350-7000

T 833-227-3272 or 703-614-8416, VP 571-384-5629

Email cap@mail.mil, www.cap.mil