Computer/Electronic Accommodations Program

The **Computer/Electronic Accommodations Program** (CAP) is a Department of Defense (DOD) centrally funded program that provides assistive technology (AT) and services to **DoD civilian employees with disabilities** and **wounded, ill, and injured Service members**.

Mission

Provide AT and devices as reasonable accommodations (RA) to support individuals with disabilities and wounded, ill, and injured Service members throughout the Department of Defense in accessing information and communication technology.

Vision

Empowering all people with disabilities throughout the Department of Defense to obtain equity, inclusion, and accessibility to information and communication technology, positively impacting mission.

CAP provides AT and services in support of five disability categories:

Blind/Low Vision: Conditions impacting the ability to see, either partially or completely including glaucoma, cataracts, muscular degeneration, retinopathy, total blindness, or other visual limitations.
Examples of AT and services: Braille displays, magnifiers, high-contrast keyboards, audio output devices, screen magnification software, screen reading software, reader services, and more.

Cognition: Conditions impacting the ability to process information including dyslexia, attention deficit hyperactivity disorder (ADHD), stroke, multiple sclerosis, traumatic brain injury (TBI), and other cognitive impairments.
Examples of AT and services: Voice recorders, cueing/memory aids, noise cancellation headphones, noise reduction earbuds, literacy software, training, and more.

Communication: Conditions impacting the ability to communicate either partially or completely including apraxia, voice disorders, and other communication limitations.
Examples of AT and services: Voice amplifiers, augmentative communication devices, augmentative communication software, training, and more.

Deaf/Hard of Hearing: Conditions impacting the ability to hear, either partially or completely including otosclerosis, tinnitus, Deafness, and other hearing limitations.
Examples of AT and services: Audio amplification devices, videophones, assistive listening devices, alerting/signaling devices, CART services, interpreting services, and more.

Dexterity: Conditions impacting physical function of one or more limbs including carpal tunnel syndrome, tendonitis, arthritis, sciatica, quadriplegia, paraplegia, multiple sclerosis, cerebral palsy, degenerative disc disease, and other dexterity limitations.
Examples of AT and ESS: Pointing devices, keyboards, back/seat supports, speech to text software, personal assistance services, and more.

How to Request a Workplace Disability Needs Assessment:

A workplace disability needs assessment is conducted by CAP staff to ensure employees identify the appropriate AT and services needed to succeed.

1 Visit www.cap.mil.

2 Log in or register for an account with your CAC card.

3 Go to the "Assessments" header at the top of the page and select "Request a Workplace Disability Needs Assessment."

4 The CAP website will walk you through the rest of the workplace disability needs assessment request form.

5 If you need assistance submitting your request, please reach out to the CAP team at cap@mail.mil

How to Request an Accommodation:

1 Visit www.cap.mil.

2 Log in or register for an account with your CAC card.

3 Click "Accommodations" on the right side of the page.

4 Select the appropriate disability category (i.e., Cognition, Communication, Dexterity, Hearing, and Vision) and review the available accommodations.

5 Add your selected accommodations to your cart. Click "View Cart."

6 Answer any required questions and click "Request These Accommodations," The CAP website will walk you through the rest of the request form.

7 If you need assistance submitting your request, please reach out to the CAP team at cap@mail.mil.

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