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The Computer/Electronic Accommodations Program (CAP) has identified ten priorities for advancement of the CAP Mission to ensure equal access to assistive technology (AT) and support services for DoD employees and Servicemembers with disabilities. These priorities align with Executive Order (EO) 14035 and support execution of the CAP budget.

1. **Focus on DoD employees and Servicemembers.** Work to ensure DoD civilian employees and Servicemembers who have an established relationship with CAP continue using CAP as the primary resource for their AT needs. Build or re-establish relationships, identify emerging needs, and provide appropriate AT and support services.
2. **CAP Outreach, & Engagement Onsites.** Conducting outreach to DoD agencies and agency partners will ensure CAP provides assistance to all employees and servicemembers in need of RA, support services, and further education about the types of AT available. CAP staff conducts needs assessments within the CAPTEC office or onsite at agencies and MTFs, and can assist CAP customers with completing and submitting accommodation requests.
3. **Military Treatment Facilities (MTFs).** Create trusted partnerships. Ensure the medical community is aware of, and has access to, available accessibility tools for DoD employees with disabilities and wounded, ill or injured servicemembers. CAP will provide AT demonstration kits, onsite inventories, education, and training, expediting the process for servicemembers to obtain AT.
4. **Disability Program Managers (DPM) and Reasonable Accommodation (RA) support partnerships.** Establish new relationships and reinvigorate existing partnerships with DPMs and RA professionals across DoD agencies. Strengthen communication with agency points of contact (POCs) to consistently and reliably meet the demand for AT and support services.
5. **Section 508 Coordinators and Accessibility Technologists.** Assist the DoD and agency partners in compliance with accessibility requirements. Expand the ability of CAP to provide tools and resources for Section 508 Coordinators and Accessibility Technologists. Provide individuals with disabilities equal access to information technology, programs, and activities that will support, equip, and empower them to perform core job requirements.



6. **Employment Support Services.** CAP will assist DoD agencies with bridging gaps in employment support services by providing subject matter expertise and other support services.
7. **Increase program accessibility throughout DoD facilities.** Equip DoD facilities with the AT necessary for effective and meaningful communication through Public Accessibility and Communication (PAC) Requests.
8. **Executive Orders and Memoranda.** CAP will prioritize actions that align with the Disabled Veterans Affirmative Action Program, Executive Orders, and Memoranda to maintain Diversity, Equity, Inclusion, and Accessibility standards in the Federal Workforce and support the advancement of veterans with disabilities.
9. **Workforce Recruitment Program, Pathways, and other internship hires.** CAP supports, equips, and empowers agency interns to perform the core duties of their jobs. Further, CAP serves as an information hub of best practices when hiring interns with disabilities.
10. **CAPTEC facility modernization and assistive technology enhancement.** Modernize CAP Technology & Evaluation Center (CAPTEC, Pentagon Rm 2D1049) and broaden the scope of available AT. CAPTEC is a DoD-wide repository of resources, assistive technologies, and support services that support, equip and empower individuals with disabilities. Live AT demonstrations are available at CAPTEC for employees, supervisors, and leaders.

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