



Service Member Resources

Supporting Readiness, Recovery, and Reintegration

The **Computer/Electronic Accommodations Program (CAP)** is the **Department of War's (DoW)** centrally funded reasonable accommodation program that provides assistive technology (AT) devices and services to **DoW civilian employees** with disabilities and **wounded, ill, and injured Service members (SM)**.



Cognition: Conditions that impact an individual's cognitive functions.

Conditions and Limitations: Dyslexia, ADHD, PTSD, TBI, memory loss, difficulty with concentration and executive functioning.

AT Solutions: Noise canceling and reduction devices, word prediction and grammar software.



Communication: Conditions that impact an individual's ability to use verbal language.

Conditions and Limitations: Apraxia, dysarthria, voice disorders, and other communication limitations.

AT Solutions: Augmentative communication devices and voice amplifiers.



Deaf/hard of Hearing: Conditions that impact an individual's ability to hear partially or completely.

Conditions and Limitations: Otosclerosis, tinnitus, Meniere's disease, and sensorineural hearing loss.

AT Solutions: Deaf-to-hearing communication devices and assistive listening devices.



Dexterity: Conditions that impact an individual's use of one or more limbs or extremities.

Conditions and Limitations: Carpal tunnel syndrome, arthritis, degenerative disc disease, paralysis, amputations, MS, and cerebral palsy.

AT Solutions: Keyboards, back and seat supports, telephone headsets, and alternative pointing devices.



Vision: Conditions that impact an individual's ability to see partially or completely.

Conditions and Limitations: Macular degeneration, glaucoma, cataracts, retinopathy, or total blindness.

AT Solutions: Magnification devices, large print and high contrast keyboards, and low vision computer software.



Eligibility



Service members continuing on active duty or in the medical board process



Title 10 Uniformed Service members including U.S. Public Health Services and Coast Guard



National Guard and Reserve Service members serving on full-time active duty orders under Title 10 authority



What CAP provides



AT Devices and AT Services to accommodate functional limitations and support mission readiness



Workplace Needs Assessments provided by CAP staff to identify the most appropriate accommodations based on an individual's needs



Training and Support

Connect with CAP:

@DoWCAP1990



Request a Workplace Needs Assessment

- 1 Visit cap.mil
- 2 Log in or register with CAC card.
- 3 Select *Request a Workplace Needs Assessment* under *Assessments*.
- 4 Follow on-screen instructions to complete request.
- 5 Need help? Email cap@mail.mil



Request an Accommodation

- 1 Visit cap.mil
- 2 Log in or register with CAC card.
- 3 Click *Accommodations* at the top.
- 4 Select disability category and review available accommodations.
- 5 Add selections to cart and click *View Cart*.
- 6 Answer required questions, click *Request These Accommodations*, then follow the guided steps to submission.
- 7 Need help? Email cap@mail.mil

FAQs

If a SM transfers to a new duty station, can they request accommodations again?

When a SM relocates, they may request new accommodations, or reestablish previous ones, based on their current duties, work environment, and needs at the new location.

Do SMs own CAP provided AT?

AT provided to SMs continuing on active duty becomes the property of their command once it is delivered. However, if the equipment is issued to support a SM that is separating or retiring through the medical board process, ownership transfers to the individual upon receipt.

Can SMs request accommodations or workplace needs assessments once separated from the military?

A SM who transitions to a DoW civilian position after their military separation remains eligible for CAP services, including requesting accommodations and workplace needs assessments.

Where will accommodations be delivered?

Accommodations provided to SMs continuing on active duty are delivered to official duty or work locations. However, AT provided to a SM separating or retiring through the medical board can be shipped to a residential address.



The Computer/Electronic Accommodations Program (CAP)

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