



To ensure your system is compatible and able to operate efficiently with the speech recognition software requested, **please have your help desk technician complete this form and submit with the CAP Request Form.** Please ensure completion of all contact information and computer specifications.

The Help Desk signature certifies that the technical information provided is accurate. Please fax (703.681.9075) or email this completed form to (dexterityteam@tma.osd.mil) to continue processing

Participant Information:

Name: _____ Agency: _____ Phone Number: _____

Please list the software applications you are currently using: (i.e., MS Word, Excel, Access, etc.)

Please have your help desk technician/IT specialist respond to the following questions:

1. Are you **currently** using speech recognition? YES _____ NO _____ If, yes what edition and version?
_____ (i.e., Dragon Professional 10.0, Via Voice 9, etc.)

2. What **edition and version** of speech recognition software are you requesting?
_____ (i.e., Dragon Professional, Medical, or Legal Version 11.0; upgrade to 11.0 Professional, Via Voice 10, etc.)

3. What is the brand name of your computer and what processor are you running on?
_____ (i.e., Compaq Evo D510, Dell Optiplex 4100E/ Pentium III, MicronPC Clientpro 325D, etc.)

4. How many GHz does that processor have? _____ (Requires at least 2 GHz for best results)

5. How much RAM does your computer have? _____ (Requires at least 3 GB RAM for best results*)

* CAP can procure additional RAM required to bring your system to the recommended amount of 3 GB. Please identify the exact type and amount of RAM you will require. _____ (i.e., 168 pin DIMM PC/133 SDRAM 256MB)

6. What operating system are you running? _____ (i.e., WIN 98, WIN 2000, Windows NT 4.0 with SP-6 or greater, etc.)

7. Does your computer have a CD-ROM drive? YES _____ NO _____

8. Has this software been approved for use on your network? YES _____ NO _____

REQUIRED INFORMATION

Help Desk Name: _____ Title: _____

Help Desk Signature: _____ Phone: _____ Email: _____